

# 2018 Asset Map Report



## INTRODUCTION

During August-October of 2018, 98 programs of 46 organizations completed the Aligned Impact Muscatine County and United Way of Muscatine asset map survey. This survey was done as a follow up to the first asset map survey done by the University of Iowa Social Work Department in 2016. New survey questions were added in 2018 to gain a better picture of the types of services being offered in the community and barriers that program's clients are facing. It is also important to note that the original survey in 2016 was done via phone interviews. The 2018 survey was only done via an online survey. Results from this survey will be used for United Way of Muscatine's strategic plan and by AIM's Leadership Council and Strategy Networks.

## FINDINGS FROM SURVEY QUESTIONS

**Are you a funder?** Only 17% of the responses indicated that their program was a funder. Of those who were funders they indicated priority areas of scholarships, community projects, self-sufficiency, amplification equipment for children, birth-5 years of age, child abuse prevention, education/job training, food for students, intellectual/developmental disabilities, and general assistance.

**What geographic area does your program serve?** Muscatine County and cities within it are served by the majority of organizations who responded to the survey. Almost half of the organizations also serve Louisa County and about a third serve Cedar County. A few programs also service the Quad Cities area and other regions across the state.

**Which type of service(s) does this program provide?** The top five types of services provided by programs were Health Care, Recreation/Community Involvement, Children's Education, Youth Character Development, and Food.

**What age groups does this program serve?** The top five age groups served by programs were 9<sup>th</sup>-12<sup>th</sup> grade, 6<sup>th</sup>-8<sup>th</sup> grade, 18-21 years of age, Kindergarten-5<sup>th</sup> grade, and All ages. It should be noted that any age group is provided services by 20% or more of the programs.

**Number of clients served annually:** Responses ranged from two to thousands clients. The responses were condensed into ranges. The most common response by one-third of programs was 250-499 clients.

**Is this your maximum capacity?** The majority of programs, 84%, indicated that this is not their maximum capacity.

**Do you provide specific services to any of the following underrepresented groups?** The top underrepresented groups served were low income, persons with disabilities, single parents, teen parents, and Hispanic. It should be noted that all groups were served by at least 20% of the programs.

**Are there any fees to participate in this program?** A quarter of the programs charge fees for their services.

**Does your program serve clients (adults and/or children) with a criminal history?** The majority of programs, 85%, serve clients with a criminal history.

**Who are your key community partners that you work with to provide programs/services?** In the 2016 survey, 20 programs of 104 (19%) identified that they collaborated with other organizations and other organizations identified them as a collaborator. In this survey, 23 of 98 programs (23%) identified that they collaborated with

other organizations and other organizations identified them as a collaborator. However, 71 programs (72%) indicated that they collaborate with at least one other organization to provide services. The top five named organizations were: Muscatine Community School District, MCSA, Lutheran Service in Iowa, United Way of Muscatine, and Department of Human Services.

**From what programs do you most commonly get referrals?** Just over half of programs (55%) listed organizations from which they receive referrals. This is down 4% from the 2016 survey. The top 5 organizations listed were: Muscatine Community School District, Department of Human Services, MCSA, Lutheran Services in Iowa, and UnityPoint Clinics.

**To what programs do you most commonly give referrals?** Just under half of programs (47%) listed organizations that they get referrals from. This is a 6% decrease from the 2016 survey. The top 6 organizations listed were: MCSA, Lutheran Services in Iowa, Department of Human Services, Muscatine Community YMCA, Family Resources, and United Way of Muscatine. Family Resources and United Way of Muscatine had the same number of referrals.

**What barriers do you see in providing services to your clients?** The text responses were condensed into major themes. The top 5 barriers that program staff experience to providing services are transportation, funding, client follow through/engagement, program awareness, and the schedule of services.

**What barriers do you see to households becoming self-sufficient in our community?** The text responses were condensed into major themes. The top 5 barriers that program staff see to their clients becoming self-sufficient are lack of income, housing costs, lack of training/education, transportation, and mental health services.

**Do you have any ideas on how to remove these barriers?** The text responses were condensed into major themes. The top 5 ideas to remove these barriers are affordable housing, increased wages, mental health services, focusing on short term training programs, and increased marketing of social services.

**Does this program provide any of the following services to increase students and/or adult aspiration to pursue education/training after high school?** Thirty-five programs indicated that they provide services to increase college aspirations. The most common responses were family engagement, parent outreach and career exploration/counseling.

**Does this program provide any of the following services to strengthen academic and study skills that lead to academic achievement and prepare students for post-secondary education?** Eighteen programs indicated that they provide services to strengthen academic skills to prepare students for post-secondary education. The most common responses were academic enhancement/support and tutoring services.

**Does this program provide any of the following services that lead to college admission and prepare students for college life?** Fourteen programs indicated that they provide services that lead to college admission. The most common responses were campus visits, education development plans, and referrals to services.

**Does this program provide any of the following services to assist students when they encounter barriers or challenges other than academics?** Nineteen programs indicated that they provide services to students when they encounter barriers. The most common responses were basic needs assistance, internships, and learning communities.

**Does this program provide any of the following services to help students and their families to determine what post-secondary education will cost, identify financial supports and applying for those supports?** Fifteen programs indicated that they provide services to help students to determine education costs and financial supports. The most common responses were scholarships, FAFSA completion and referrals to services.

**What barriers do you see in post-secondary attainment (any certificate, certification, college degree, etc.) in the community? Why?** The text responses were condensed into major themes. The top 4 barriers that program staff see are financial, commitments for untraditional students, and value/knowledge of certification. All other responses were minimal in number.

## **DISCUSSION**

The results of the asset map survey suggest that collaboration between organizations has increased since 2016. The results also suggest that referrals between organizations still need to be improved. It should be noted that the methodology of collecting data was different between the surveys so the comparative results are not definitive.

United Way of Muscatine will take the results of this survey into consideration as they move into the next phase of their strategic planning. They have a root cause summit planned in November to discuss barriers to self-sufficiency with service providers and their clients.

AIM will use these results to evaluate area in college access services that need to be strengthened. This should be in conjunction with the latest research on what activities correlate to increases in college enrollment and persistence.

## APPENDIX A: DETAILED TABLES AND TEXT RESPONSES

Totals in all the charts refer to the total of programs who responded to the question, not choice selections.

### Are you a funder?

Answer	%	Count
No	83%	79
Yes	17%	16
Total	100%	95

### If yes, what are your funding priorities?

- Scholarships and community projects (2)
- Self-sufficiency (2)
- Amplification equipment for children in Muscatine County
- Birth-5 years of age in Muscatine County
- Child abuse prevention (2)
- Children in Muscatine
- Educational and job training for adults, youth and dislocated workers.
- Food for elementary students
- Housing activities
- Intellectual and developmental disabilities
- Muscatine County General Fund
- Muscatine County mental health, disability, and general assistance

### What geographic area does your program serve (check all that apply)?

Answer	%	Count
Muscatine County	86%	73
City of Muscatine	72%	61
City of West Liberty	51%	43
City of Wilton	47%	40
Louisa County	45%	38
Cedar County	32%	27
Other	16%	14
Total	100%	85

### Other text:

- L&M School District (2)

- Scott, Clinton, and Jackson Counties (2)
- Can serve individuals from any county needing diabetic education services.
- Davenport...Moline.. Illinois side..etc.
- Des Moines, Henry, Lee, Scott, Clinton, Jackson, and Dubuque Counties
- Nichols, Conesville, Fruitland, Stockton
- Participants must be on the HCV program or reside in public housing.
- State Wide
- Washington, Henry and Des Moines counties also.
- We primarily serve people in Muscatine, but also work with people in surrounding small towns, depending on transportation issues.

**Which type of service(s) does this program provide (check all that apply):**

<b>Answer</b>	<b>%</b>	<b>Count</b>
Health Care	28%	24
Recreation/Community Involvement	26%	22
Children's Education	25%	21
Youth Character Development	22%	19
Food	18%	15
Counseling/Therapy/Advocacy	16%	14
Housing	16%	14
Adult Education	16%	14
Other	15%	13
Transportation	15%	13
Parenting Skills	12%	10
Child Care	11%	9
Mental Health	8%	7
Legal Assistance	7%	6
Employment	6%	5
Substance Abuse/Prevention	5%	4
	100%	85

**Other text:**

- Clothing
- Diversion
- Community Planning and Funding Agency
- We do not provide specific services, we partner with services already in existence.
- Helping parent's with costs of maintaining amplification equipment for children as well as support to parents' with the changing needs of their hearing impaired children
- Job training assistance
- program participant
- Connects families to any community resources based on individual families' needs.

**What age groups does this program serve? (check all that apply)**

<b>Answer</b>	<b>%</b>	<b>Count</b>
9th-12th grade	44%	37
6th-8th grade	38%	32
18-21 years of age	38%	32
Kindergarten-5th grade	36%	31
All ages	35%	30
22 years of age or older	34%	29
3-5 years of age (preschool)	26%	22
Birth-3 years of age	22%	19
Total	100%	85

**Number of clients served annually:**

<b>Answer</b>	<b>%</b>	<b>Count</b>
1000+	10%	7
999-500	10%	7
499-250	33%	24
249-100	15%	11
99-50	15%	11
49-1	18%	13
Total	100%	73

**Is this your maximum capacity?**

<b>Answer</b>	<b>%</b>	<b>Count</b>
No	84%	66
Yes	16%	13
Total	100%	79

**Do you provide specific services to any of the following underrepresented groups? (check all that apply)**

<b>Answer</b>	<b>%</b>	<b>Count</b>
Low income	77%	36
Persons with disabilities	45%	21
Single parents	43%	20
Teen parents	40%	19
Hispanic	34%	16
African American	26%	12
Immigrants	26%	12
Veterans	23%	11
LGBTQ	23%	11
Refugees	21%	10
Total	100%	47

**Are there any fees to participate in this program?**

<b>Answer</b>	<b>%</b>	<b>Count</b>
No	77%	63
Yes	23%	19
Total	100%	82

**Does your program serve clients (adults and/or children) with a criminal history?**

<b>Answer</b>	<b>%</b>	<b>Count</b>
Yes	85%	66
No	15%	12
Total	100%	78

**Who are your key community partners that you work with to provide programs/services? Please list the name of the organization. (Top 5)**

- Muscatine Community School District
- MCSA
- Lutheran Services in Iowa
- United Way of Muscatine
- Department of Human Services

**From what programs do you most commonly get referrals? Please list the name of the organization. (Top 5)**

- Muscatine Community School District
- Department of Human Services
- MCSA
- Lutheran Services in Iowa
- Unity Point Clinics

**To what programs do you most commonly give referrals? Please include organization name. (Top 5)**

- MCSA
- Lutheran Services in Iowa (Including HOPES)
- Department of Human Services
- Muscatine Community YMCA
- Family Resources
- United Way of Muscatine

**What barriers do you see in providing services to your clients?**

<b>Barriers Condensed</b>	<b>%</b>	<b>Count</b>
Transportation	34%	23
Funding	28%	19
Client follow through/engagement	13%	9
Program awareness	10%	7
Schedule time	7%	5
Staffing	6%	4
Communication (Lack of phone)	6%	4
Program eligibility requirements	6%	4
Volunteers	4%	3
Childcare	4%	3
Insurance	4%	3
Lack of providers (dental, physicians, mental health)	4%	3
Cost/fees	4%	3
Lack of availability/openings	4%	3
Community perception	4%	3
Referral Process	3%	2
Living Wages	1%	1
Translation	1%	1
Employment	1%	1
Fear (undocumented workers)	1%	1
Job skills	1%	1
Healthcare	1%	1
Unprepared students	1%	1
Red tape	1%	1
Location space	1%	1
Language	1%	1
Substance Abuse	1%	1
<b>Total</b>	<b>100%</b>	<b>67</b>

## United Way Self-Sufficiency Section

### What barriers do you see to households becoming self-sufficient in our community?

<b>Barriers Condensed</b>	<b>%</b>	<b>#</b>
Lack of Income	47%	27
Housing costs/location	40%	23
Training/Education	29%	17
Transportation	22%	13
Mental Health	12%	7
Childcare	10%	6
Under Utilization of Programs	9%	5
Availability to Access Programs/Services	5%	3
Attendance at School/Work	5%	3
Criminal History	3%	2
Parent Engagement	3%	2
Lack of program resources	3%	2
Substance Abuse	2%	1
Lack of goals	2%	1
Language barrier	2%	1
Resilience	2%	1
Basic Health	2%	1
Physicians	2%	1
Total	100%	58

**Do you have any ideas on how to remove these barriers?**

<b>Ideas Condensed</b>	<b>%</b>	<b>#</b>
Affordable/safe housing	19%	6
Increase wages	16%	5
Mental health services	9%	3
Focus on skilled trades/short term training programs	9%	3
Increased marketing of social services	9%	3
Provide education to meet unique needs of adult/student needs	6%	2
Transportation solutions	6%	2
Additional funding	6%	2
Involvement in community activities	6%	2
Childcare support	6%	2
Education	6%	2
Access to legal services	6%	2
Emergency financial assistance	6%	2
Favorable landscape for employers to come to Muscatine	3%	1
Communicate more to parents and students	3%	1
Putting the "right" people in office	3%	1
Improve attendance	3%	1
Support for single working parents	3%	1
Avoid service duplication	3%	1
Parent support groups	3%	1
More/quicker referrals	3%	1
Budgeting/renter classes	3%	1
Open eyes, open hands, open hearts	3%	1
<b>Total</b>	<b>100%</b>	<b>32</b>

## AIM College Access Section

**Does this program provide any of the following services to increase students and/or adult aspiration to pursue education/training after high school? (check all that apply)**

<b>Answer</b>	<b>%</b>	<b>Count</b>
Family engagement	46%	16
Parent outreach	40%	14
Other	40%	14
Career exploration/Counseling	34%	12
Early college awareness programming	20%	7
Job shadowing	17%	6
Outreach to adult learners	17%	6
College/career fair	11%	4
Summer transition programming between high school and college (summer melt)	11%	4
Total	100%	35

### Other text:

- Referrals (4)
- Leadership skills (2)
- Scholarships (2)
- Assist with affordability of child care and/or preschool
- Exposure to various local industries to begin informal career exploration
- Personal attainment: goals, values and wellbeing
- Volunteers integrate this in to weekly meetings.
- We use a web-based training curriculum with career exploration and employment preparation modules. We can provide individualized and small group basic computer training (keyboarding) and online job search training. We can also arrange training on preparing for interviews and conduct mock interviews.

**Does this program provide any of the following services to strengthen academic and study skills that lead to academic achievement and prepare students for post-secondary education? (check all that apply)**

<b>Answer</b>	<b>%</b>	<b>Count</b>
Academic enhancement/support	39%	7
Other	39%	7
Tutoring services	22%	4
Adult learning services	17%	3
AP coursework and advising	11%	2
College exam test prep (ACT)	11%	2
Dual enrollment	11%	2
ESL student tutoring	11%	2
Graduation coaching	11%	2
Total	100%	18

**Other text:**

- Referrals (4)
- Leadership skill development
- Making sure school work is done before playing.
- Personal recognition: How are drugs affecting me?

**Does this program provide any of the following services that lead to college admission and prepare students for college life? (check all that apply)**

<b>Answer</b>	<b>%</b>	<b>Count</b>
Other	56%	6
Campus visits	28%	5
Education development plan	22%	4
College admission advising	17%	3
Career camps	11%	2
College fairs	6%	1
College application week	6%	1
Total	100%	14

**Other text:**

- Referrals (4)
- Athletes Leadership Programs and Global Messenger Training
- Literacy support to prepare students for future learning

**Does this program provide any of the following services to assist students when they encounter barriers or challenges other than academic? (check all that apply)**

<b>Answer</b>	<b>%</b>	<b>Count</b>
Basic needs assistance	40%	8
Internships	30%	6
Learning communities	30%	6
Other	30%	5
Co-curricular experiences	25%	5
Remedial education	15%	3
Writing center	15%	3
Emergency financial support	10%	2
New student orientation	10%	2
Student advising	10%	2
College retention support	0%	0
Students success course	0%	0
Total	100%	19

**Other text:**

- Referrals (3)
- Safety planning and self-care discussions
- We also work on social and emotional skills

**Does this program provide any of the following services to help students and their families to determine what post-secondary education will cost, identifying financial supports and applying for those supports? (check all that apply)**

<b>Answer</b>	<b>%</b>	<b>Count</b>
Other	53%	8
Scholarships	33%	5
FAFSA completion	33%	5
Financial aid advising	13%	2
Financial aid workshop	13%	2
Work while learning programs	13%	2
Tuition incentives	7%	1
Paid internships	0%	0
Total	100%	15

**Other text:**

- Referrals (4)
- Assist families in setting up appointments.
- Assistance with scholarship applications
- Parent education
- Scholarships for their children

**What barriers do you see in post-secondary attainment (any certificate, certification, college degree, etc.) in the community? Why?**

<b>Barriers Condensed</b>	<b>%</b>	<b>#</b>
Financial	36%	8
Commitments for untraditional students	18%	4
Value/knowledge of certification	18%	4
Knowledge of navigating the system	18%	4
Transportation	9%	2
Fear/anxiety of education system	9%	2
Childcare	5%	1
Family commitments	5%	1
Government not funding education enough	5%	1

Lack of hope	5%	1
Connecting students to career interests	5%	1
Supports for people with learning disabilities	5%	1
Substance abuse	5%	1
Lack of self-worth	5%	1
Mental health	5%	1
Lack of family support	5%	1
Scholarships	5%	1
Total	100%	22

**Do you have any additional comments?**

- God continues to provide. In the past seven years, the pantry has been blessed to be able to help with some nutritional needs in our communities. Thank you.
- I hope this helps! Please let me know if you need more information or even statistics as we are compiling them now to move our strategic planning forward.
- I try to go to meetings, but there is always someone that needs help...I really don't think these answers can begin to explain what we do here...we care ..they are not a number, but sometimes you just have to listen, go the extra 10 miles.. really love them... the little things mean so much ...sometimes they just want a hug, sometimes furniture, a bed, dishes...hospital bed...we want to give our best... the hours never end.. my prayer is, that I work for Jesus till I take my last breath. He gave me a second chance everyone deserves a second chance.. thank you
- Master Gardeners do provide student scholarships to Muscatine County High School Seniors
- Our programs have come a long way with helping victims of domestic violence. Last year we processed the most orders for protection in the history at the clerk of courts office. It is clear safety of our residents is becoming a priority.
- We are an organization that would be willing to help or assist other agencies or organizations in the county. Also, our organization is a volunteer based organization. We are looking for individuals who would like to present different programs such as health, hygiene, safety, cooking.
- We have a lot of positive things happening recently in Muscatine with a lot of investment and development.

## APPENDIX B PROGRAMS AND DESCRIPTIONS

Name of your organization:	For which program are you filling this survey out:	Short description of program:
Bag of Blessings	Bag of Blessings	provide food items to elementary students each week who school personnel feel have food insecurity over the weekends
Big Brothers Big Sisters	Big Brothers Big Sisters	BBBS is a one to one mentoring organization.
Boy Scouts of America	Hoover District, Illowa Council, BSA	Scouting program for boys and girls starting in Kindergarten through age 20.
Children & Families of Iowa	Parent Partners	Help families get reunification with their kids that has been removed by DHS by mentoring them through the process.
Community Action of Eastern Iowa	CHILD AND ADULT CARE FOOD PROGRAM	THIS PROGRAM REIMBURSES REGISTERED HOME CHILD CARE PROVIDERS FOR QUALIFYING MEALS SERVED TO CHILDREN IN THEIR CARE.
Community Action of Southeast Iowa WIC Program	WIC program	Serving Iowa residents who are pregnant, breastfeeding, or postpartum and infants and children up to 5 years of age. We provide nutritional counseling, breastfeeding support, immunizations, screenings, referrals to other programs and a variety of healthy nutritious foods for your family.
Community Foundation of Greater Muscatine	County Endowment Fund Program.	<p>The state of Iowa is unique in that it has two legislated programs focused on increasing philanthropic activity to enhance the quality of life for Iowans. Both programs, the Endow Iowa Tax Credit Program and the County Endowment Fund Program, are implemented through local accredited community foundations (like ours).</p> <p>Created in 2004, the County Endowment Fund (HF2302) program is funded by a percentage of the state's commercial gaming tax revenue. Initially, the amount was one half of one percent (0.5%) of the gaming tax revenue; this has increased to eight-tenths of one percent (0.8%) in 2006. These funds are distributed annually to participating community foundations and affiliate community foundations associated with counties without a state-issued gaming license. Our affiliate, the Community Foundation of Louisa County, receives the same amount as Muscatine County.</p> <p>The County Endowment Fund Program stipulates that the county wide community foundations that participate in the program distribute 75% of the annual allocated funds to charitable projects/programs that impact a broad range of well-being within their counties. The remaining 25% is used to build the unrestricted endowment fund for that county to provide future grant support.</p>
CROSSROADS INC	Day Habilitation	The CROSSROADS Day Habilitation program provides services to individuals in the Muscatine and Tipton communities. Day Habilitation Services are services that assist or support the individual in developing or maintaining life skills and community integration. Services are designed to enable or enhance the individual's intellectual functioning, physical and emotional health and development, language and communication development, cognitive functioning, socialization and community integration, functional skill development, behavior management, responsibility and self direction, daily living activities, self advocacy skills or mobility.
Crossroads, INC	Supported Community Living	Providing 24 hour community living programming to individuals in their home. Supports include meal preparation and cooking, shopping, daily home living activities, community integration, medication assistance, medical transport and assistance and more.
CROSSROADS, Inc.	Work program	Assisting adults with disabilities to reach their potential through work skills
Crossroads, Inc.	Day Habilitation	Daytime activities and support for intellectually disabled adults
DHS		
Early Childhood Iowa Muscatine County	Preschool & Child Care Scholarship Program	Provide preschool scholarships for families that are under 200% of the Federal Poverty Level Provide Child Care Scholarships for families that do not qualify for child care assistance but are also under 200% of the Federal Poverty Level.
Eastern Iowa Community Colleges	Summer Camps at Muscatine Community College	Eastern Iowa Community Colleges at Muscatine Community College offers a great variety of STEM-based summer camp focused on children aged 8 to 14. These hands-on programs allow kids to explore a variety of topics all while developing soft skills through group interactions, informal presentations, and more.

Name of your organization:	For which program are you filling this survey out:	Short description of program:
Family Program Services Muscatine Community YMCA	Family Program Services	Family Strengthening programming is provided through 5 Units of Service (Parent Education, Respite, Self-Sufficiency, Family Focus, and Relative Caregiver Support) focusing on Youth Development, Healthy Living, and Social Responsibility.
Family Resources	Integrated Health Home (IHH)	Medicaid-funded care coordination and peer support services for children and adults with mental health, behavioral or emotional challenges.
Family Resources	Sheltering and Housing Services	We provide a safe environment for survivors of domestic violence, sexual assault, human trafficking and other violent crimes.
Family Resources	Domestic Abuse Comprehensive Services	The program provides 24 hour/365 day crisis intervention, emergency and long term individual advocacy (court/legal, housing, economic, medical, mobile, and personal/general advocacy), emergency sheltering options, safety planning, case management, information and referrals, services for non-abusive support systems for survivors, programming for children, system change advocacy, outreach, community collaboration, education, and awareness, trauma informed group and individual counseling, volunteer programming, and client financial assistance for rent, deposits, utilities, etc.
Family Resources	DHS Co-Located Domestic Abuse Comprehensive Services	The Co-located Department of Human Services Advocate positions are designed to support the efforts of the Safe and Together Model, which is new to the state of Iowa, to ensure that needs of domestic abuse survivors are being met when working with the child welfare system. The Safe and Together Model is a model that helps child welfare services partner with the survivor and put the responsibility of addressing the issue of domestic abuse on the abuser. The program provides comprehensive training and technical assistance to law enforcement, social services, child welfare systems, medical personnel, attorneys, judges, schools, faith groups; advocacy, immigration advocacy, information and referrals, employment advocacy, systems advocacy, public awareness and campaigns, outreach materials, case management services, child protection/welfare advocacy, children's services advocacy, civil court advocacy, criminal court advocacy, crisis counseling or intervention, culturally and linguistically appropriate services, divorce/custody/visitation advocacy, economic empowerment services, emergency food, clothing, and transportation assistance, emergency legal assistance, financial planning assistance, 24/7 emergency crisis response, immediate shelter and related supportive services, information and referrals, legal advocacy, medical advocacy, transportation, and safety planning.
Family Resources	Braking Traffik	Braking Traffik is an anti-human trafficking program providing community outreach and education, legislative advocacy, and comprehensive direct services to survivors of sex and/or labor trafficking.
Family Resources	Mental Health Services	We provide mental health counseling and therapy to clients across the lifespan. We provide individual, family and couples counseling and therapy for a variety of mental health concerns including but not limited to grief, depression, anxiety, trauma, marriage/relationship issues, behavioral concerns, attention issues, adjustment, parent child interactions, and anger. We utilize a number of evidence based and trauma informed interventions.
Family Resources	Survivor Services - Sexual Abuse Team	Provide medical/legal advocacy, therapy, resources, crisis response and intervention to survivors of sexual abuse. Also provides education to community partners such as law enforcement and schools.

Name of your organization:	For which program are you filling this survey out:	Short description of program:
Family Resources	Survivors of Homicide and Other Violent Crimes	<p>The Survivors of Homicide and Other Violent Crimes program provides short and long term services to anyone impacted directly by violent crimes which can include survivors of arson, assault, homicide, bullying, burglary, drunk/intoxicated driver crashes, elder abuse or neglect, hate crimes, kidnapping, and stalking. Our staff works closely with the survivor(s) to provide timely, comprehensive trauma informed support. Services are client-led and personalized to meet the needs identified by the survivor(s). This allows us the opportunity to assist the survivors beyond what you are able to do and be able to keep contact and provide services with some basic needs.</p> <p>Some of the Comprehensive Services we provide to assist individuals are included but not limited to:</p> <p>24-hour Emergency Crisis Response  Sheltering and Housing Assistance  Medical Advocacy  Economic Advocacy</p> <p>Information and Referral  Grief, Loss, and Trauma Counseling  Support during trials and navigating the legal system  Holiday grief support groups  Specialized support groups for children and teen survivors  Assistance understanding how trauma may affect employment, school, living situations and other relationships  Assistance with funeral planning and crime scene clean up  24hr crisis line support: Iowa Crisis Line: 1-866-921-3354</p>
Family Resources	Family Resources Homicide and Other Violent Crimes Program	<p>The Survivors of Homicide and Other Violent Crimes program provides short and long term services to anyone impacted directly by violent crimes which can include survivors of arson, assault, homicide, bullying, burglary, drunk/intoxicated driver crashes, elder abuse or neglect, hate crimes, kidnapping, and stalking. Our staff works closely with the survivor(s) to provide timely, comprehensive trauma informed support. Services are client-led and personalized to meet the needs identified by the survivor(s).</p> <p>Some of the Comprehensive Services we provide to assist individuals are included but not limited to:</p> <p>24-hour Emergency Crisis Response  Sheltering and Housing Assistance  Medical Advocacy  Economic Advocacy  Information and Referral  Grief, Loss, and Trauma Counseling  Support during trials and navigating the legal system  Holiday grief support groups  Specialized support groups for children and teen survivors  Assistance understanding how trauma may affect employment, school, living situations and other relationships  Assistance with funeral planning and crime scene clean up  24hr crisis line support: Iowa Crisis Line: 1-866-921-3354, Illinois Crisis Line: 309-797-1777, All calls are free and confidential</p>

Name of your organization:	For which program are you filling this survey out:	Short description of program:
Family Resources	Homicide and Other Violent Crimes	<p>Everything we do is free and confidential.</p> <p>The Survivors of Homicide and Other Violent Crimes program provides short and long term services to anyone impacted directly by violent crimes which can include survivors of arson, assault, homicide, bullying, burglary, drunk/intoxicated driver crashes, elder abuse or neglect, hate crimes, kidnapping, and stalking. Our staff works closely with the survivor(s) to provide timely, comprehensive trauma informed support. Services are client-led and personalized to meet the needs identified by the survivor(s).</p> <p>Some of the Comprehensive Services we provide to assist individuals are included but not limited to:</p> <p>24-hour Emergency Crisis Response  Sheltering and Housing Assistance  Medical Advocacy  Economic Advocacy  Information and Referral  Grief, Loss, and Trauma Counseling  Support during trials and navigating the legal system  Holiday grief support groups  Specialized support groups for children and teen survivors  Assistance understanding how trauma may affect employment, school, living situations and other relationships  Assistance with funeral planning and crime scene clean up  24hr crisis line support: Iowa Crisis Line: 1-866-921-3354, Illinois Crisis Line: 309-797-1777</p>
Family Resources- Engaging Males Program	Engaging Males Program	The Engaging Males Program is a structured mentoring program that provides outreach, advocacy, and support to male, youth survivors of violent crimes with specific focus on underserved populations. The program provides peer and mentor support, as well as awareness on the role males can play in reducing and ending violence in our communities. Services are free and confidential.
Flickinger Learning Center	After School Program	We provide academic, emotional, and social support to elementary aged children in our community.
Girl Scouts of Eastern Iowa and Western Illinois	Girl Scout Outreach	The Girl Scout Outreach Program removes barriers to give the Girl Scout Leadership Experience to underserved and at-risk girls in grades K-3 and BLING or girls in grades 4-8.
Goodwill of the Heartland	Helms Career Center	<p>Goodwill of the Heartland's mission is to advance the social and economic well-being of people who experience barriers to independence. In Muscatine, Goodwill's Helms Career Center is free and open to the public to assist with job searches, filling out applications, resumes/cover letters, interview preparation, basic computer skills and interviewing skills classes. The Career Center has four computers for public use and offers limited free printing for employment or job search related needs. In addition to job searching, the Career Center Coordinator, Jacque McCoy, helps connect participants with other needed community resources. She can also assist with filing unemployment claims and weekly claim reports. The Helms Career Center is located inside the Muscatine Goodwill Store at 2001 Cedar Plaza Drive. The direct phone number is 563/484-3766. Jacque's email is <a href="mailto:jmccoy@goodwillheartland.org">jmccoy@goodwillheartland.org</a></p> <p>Current hours of operation are:</p> <ul style="list-style-type: none"> <li>· Monday 1:00 pm 5:00 pm</li> <li>· Tuesday 10:00 am :00 pm- Wednesday 10:00 am 2:00 pm</li> <li>· Thursday 10:00 am 2:00 pm</li> <li>· Friday 1:00 pm 5:00 pm</li> </ul>

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Goodwill of the Heartland - Muscatine Employment Services	Funded Employment Services (Job Development & Supported Employment)	Employment supports for persons with disabilities, included assessment, career exploration, job development and supported job coaching services. Funded by Iowa Department of Vocational Rehabilitation Services, Medicaid, and Regional MHDS services.
IowaWORKS	IowaWORKS	Training assistance, focused on skilled employment for adults and dislocated workers. Assisting youth, facing barriers to employment, in attaining and maintaining employment in high demand, high skill occupations.
Island Lighthouse Food Pantry	Food Pantry	The pantry is open on the third Tuesday afternoon of each month and serves residents in the L-M School District and Fruitland Township.
ISU Extension and Outreach Muscatine County	Juntos: Together for a Better Education	Juntos (pronouncedWho-n-toes) means Together in Spanish and works to unite community partners to provide Latino middle
ISU Extension and Outreach Muscatine County	4-H	4-H youth programs provide opportunities for youth to develop skills they can use throughout their life. Iowa 4-H builds upon a century of experience as it fosters positive youth development that is based on the needs and strengths of youth, their families, and communities.
ISU Extension and Outreach Muscatine County	Buy Eat Live Healthy	Buy. Eat. Live Healthy is a FREE* program that help parents provide nutritious food for their families, leading to healthy
ISU Extension and Outreach Muscatine County	Ricochet	Ricochet: An Extreme Leadership Adventure is a middle school leadership initiative created and sponsored by Iowa State
ISU Extension and Outreach Muscatine County	Master Gardeners	The mission of the Iowa State University Extension & Outreach Master Gardener Program is to provide current, research-based, home horticulture information and education to the citizens of Iowa through programs and projects. Through their participation in educational activities, Master Gardeners also increase their own personal knowledge in horticulture. Master Gardeners extend Iowa State University Extension & Outreach's consumer horticulture education programs through volunteer activity.
Muscatine Community College	Adult Education - HiSET and English Language Learning	<p>Eastern Iowa Community Colleges provide a number of programs for adults to brush up on reading, math, writing and English.</p> <p>These programs include Adult Basic Education, High School Equivalency (HSE) and English Language Acquisition (ELA). Classes are offered at Bettendorf, Columbus Junction, Clinton, Davenport, Maquoketa, Muscatine, and West Liberty.</p> <p>Adult Basic Education (ABE) classes develop reading, writing, speaking and math skills. Programming is designed to help anyone 17 years of age or older, who is not enrolled in high school, to take the steps necessary toward passing the High School Equivalency Test.</p> <p>HiSET students desiring to earn their High School Equivalency Diploma must register, complete initial reading and math assessments, and participate in a scheduled orientation. The results from the assessments will help the faculty and staff develop individualized development plans for students to guide them toward their personal academic goals.</p> <p>HiSET Students will study:</p> <ul style="list-style-type: none"> <li>Language Arts – Reading</li> <li>Language Arts – Writing</li> <li>Mathematics</li> <li>Science</li> <li>Social Studies</li> </ul>

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Jubilee Community Center	Jubilee Community Center	Provides social, leisure, and informative sessions to enable citizens to enjoy their surroundings and learn to become independent or more proficient in daily living skills.
JUVENILE COURT SERVICES		
Juvenile Court Services	Muscatine Juvenile Diversion Program	Diversion program for youth that have contact with police that would constitute a first time simple misdemeanor charge.
Kiwanis of Muscatine	We only have one club to which we fund from.	Chartered in 1924, the Muscatine Kiwanis Club is comprised of more than 40 members who work to serve the young people of our community and to create better lives for them.
Lutheran Services in Iowa	Parents as Teachers- County Wide Services	Parents as Teachers is a strength-based in home parent support program. Parent educators meet with families in their home while empowering parents to be the best parent they can be. Families will set goals, compete age appropriate activities around child development, parent child interaction and family well-being. This program is completely free and voluntary to families who chose to participate.
Lutheran Services in Iowa-Early Childhood	HOPES- Healthy Families America	Lutheran Services in Iowa's HOPES Program: Healthy Opportunities for Parents to Experience Success is a free and voluntary service for families with children up to age 5. Through regular visits to your home, we can empower families and support them in strengthening their family. HOPES can work with families to find community resources, meet other parents, and make sure their child is on track developmentally.
Mississippi Bend Area Education Agency	Education Support	
Muscatine Community College	STEAM into MCC	After-school STEAM activities for 4th graders, presented by local industry representatives.
Muscatine Community College	Dual Enrollment	Dual enrollment courses are contracted with the college and high school. Students receive college credit as well as high school credit for the course they are registered in.
Muscatine Community School District	MCSD	We are a public school system that serves PreK-12 students
Muscatine Community YMCA	Character Development Programs (Middle School Youth)	Youth Development Program for youth in grade 5th-9th. Groups, club and wellness programs based on building character, mentoring and belonging.
Muscatine Community YMCA-Kids' Club	Kids' Club (Before/After School, and Full day Summer)	School age childcare for out of school time. Focus on Wellness, Arts, Science and Social Development.
Muscatine County Boxing Club		
Muscatine County Community Services	Mental Health, General Assistance, Trust	Mental Health/Disability Services, Trust (guardianship/conservatorship/payee), General Assistance (rent, food, utilities, basic needs). Must be Muscatine County, Residents and income eligible, Veterans Affairs
Muscatine County Conservation	Muscatine County Conservation	Muscatine County Conservation Board has been in existence since 1965 by a vote of the people. The three main objectives are conservation education, outdoor recreation, and natural resource management. MCCB manages eleven areas encompassing 1740 acres. Offices are located in the Environmental Learning Center in Discovery Park located on Cedar Street.
Muscatine County CPPC	Muscatine County CPPC	CPPC is a community based approach to child protection. The framework is four strategies that are individualized for Muscatine County.
Muscatine County Parent's Association for the Hearing Impaired	Muscatine County Parent's Association for the Hearing Impaired	helping parent's with costs of maintaining amplification equipment for children
Muscatine Housing Cluster	Muscatine Housing Cluster	The Muscatine Housing Cluster is a group of organizations that work in the area of housing. Iowa Finance Authority funds flow through this group to be allocated for housing activities.
Muscatine Legal Services	Civil Legal Assistance	Provide quality civil legal assistance to low income residents of Muscatine County, Iowa.
Muscatine Legal Services	Domestic Abuse Assistance	MLS partners with Family Resources to offer free representation in obtaining restraining orders for Muscatine County residents. We also provide a no cost divorce or custody case for those remaining separated for at least 6 months.
Muscatine Municipal Housing Agency	Public Housing	Provide affordable housing to very low income households.
Muscatine Municipal Housing Agency	Housing Choice Voucher (HCV)	Tenant based rental assistance for very low income families
Muscatine Municipal Housing Agency	Housing Counseling	Provide housing and financial counseling to low income households, including renter education, landlord training and homebuyer counseling.
Muscatine Municipal Housing Agency	Family Self-Sufficiency	Coordinate services to assist participants realize increased self-sufficiency.
Musser Public Library		

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pearl city outreach	pearl city outreach	feed 9 hotmeals a week...Sunday am at 11 for sunday school .. food baskets 10;30am to 9;00pm...anyone can come in and get warm...all day...lunches for new work jobs... showers offered & phone use.. rides available when drivers are here...emergency overnight shelter up to two weeks..when they cant get in no where else... noahs ark in oct...fundays for kids.. we pass out back to school items ..sweatshirts...coats...treats...etc...a week before thanksgiving we do a hot dinner...up to 300 and close to 100 shut inns... Christmas.. 2nd week of Dec santa claus and mrs claus...gift hotmeal..entertainment..for families of those incarcerated... and lower income...two picnics a year plus hayrack ride...Jessica Fayes closet...which provides free clothing or anything that's needed free...10am to 2pm..mon through fri... a person can eat anytime of day if hungry etc...
QC Career Connections	QC Career Connections	Connecting business with students for career discovery purposes. Services range from individual job shadows to large scale events.
Rotary Club of Muscatine	Rotary Youth Leadership Awards (RYLA)	RYLA is a week-long camp that teaches leadership skills for high school juniors and seniors.
Rotary Club of Muscatine	Scholarship Program	This program provides scholarships to graduating high school students.
Scott County Kids	Muscatine Decategorization	Decategorization is a funding stream in the state of Iowa that is designed to redirect child welfare and juvenile justice funding
Special Olympics	Special Olympics and KanDo.	Special Olympics- A year around training and sports competition for youth and adults with intellectual and developmental disabilities. KanDo- A youth and teen summer camp for children ages 5-19 with intellectual and developmental disabilities. Teen programming is offered throughout the year.
The Salvation Army		
United Way of Muscatine	Food Rescue	Food Rescue help save good from the landfill and puts it in the hands of those who are in need.
United Way of Muscatine	Summer Food Service Program	Summer Food Service Program feeds children 18 and under free during the summer months at certain sights.
United Way of Muscatine	Volunteer center	Muscatine volunteer center where folks can find ways to give back to their community or groups can put out information about volunteering with their group.
United Way of Muscatine	Almoner Fund	Through a partnership with Muscatine County Community Services, the fund covers costs to help people towards self-
United Way of Muscatine	Goodwill Vouchers	Goodwill of the Heartland provides \$10 vouchers that can be handed out and used towards clothing purchases at local Goodwill stores.
United Way of Muscatine Kids First	Kids First	Kids First helps support families to be able to have their child/children participate or have basic needs to feel one with their peers.
Unity Point Trinity Muscatine Public Health	Diabetes Education/ Wellness Program	Individual and Group education for type 2 and gestational diabetes, pediatric diabetes education, insulin instruction, Community Care Coordination (linkage and referral).
Unity Point Trinity Muscatine Public Health	ASQ Developmental Screenings	ASQ-3 and ASQ:SE developmental screenings are offered at TMPH ,WIC clinics, and at community outreach events to children ages two months to 5 years of age.
Unity Point -Trinity Muscatine Public Health	Adult/Child Presumptives and Medicaid Enrollment	Insurance coverage for adults and children through the State of Iowa's managed care organization.
Unity Point -Trinity Muscatine Public Health	Early Childhood Coordinated Intake Program	TMPH will connect prenatal mothers, family of newborn to agency supports including Enhanced Maternal Health, Teen Support Services, Certified Application Counselors, as well as community agencies through bi-weekly community agency meetings and/or immediate referrals if family is in crisis or distress.
Unity Point -Trinity Muscatine Public Health	Adult and Child Immunizations	Administer immunizations for qualifying children and adults
Unity Point -Trinity Muscatine Public Health	School Based Navigators	Connect students and families to outside resources based on their individual needs.
Unity Point- Trinity Muscatine Public Health	Care for Kids	Coordinates families with primary care providers and dentists.
Unity Point- Trinity Muscatine Public Health	Care for Yourself	Provides access to women ages 40 and older or women under 40 who have a family history of breast cancer or are showing symptoms who meet income guidelines access to breast and cervical cancer screenings.
Unity Point- Trinity Muscatine Public Health	Hawk- I Insurance for Children	Low cost insurance coverage for children under 19 years of age who are residents of Iowa and meet income guidelines.
Unity Point- Trinity Muscatine Public Health	I-Smile and Dental Care Coordination	Dental Screening, Fluoride Varnish, Education, Care Coordination and Follow up services. Follow up services to include: phone calls and letters to help offer resources for scheduling dental visits for necessary treatments and establishing a "dental home".
Unity Point- Trinity Muscatine Public Health	Adolescent Sexual Health	Classroom implementation focused on providing comprehensive sexual health education; one-time talks to community groups or classrooms on a variety of sexual health topics.
Unity Point- Trinity Muscatine Public Health	Child Care Nurse Consultant	Provides technical assistance via phone and emails to provide help with immunizations, medications, health record keeping, and safety topics to non- registered and DHS registered home child care providers and licensed child care centers and preschools. Provides on site consultation about safety issues, QRS assessments, disease prevention, etc.
Unity Point- Trinity Muscatine Public Health	Communicable Disease Investigations and Reporting	communicable disease investigation and follow up per EPI manual guidelines ( support from IDPH as needed).

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Unity Point- Trinity Muscatine Public Health	Family Planning	Well exams for women and men, contraceptive services, STI and HIV/testing. Referral to lab for syphilis testing as blood draw required.
Unity Point- Trinity Muscatine Public Health	Teen Support Services	Support, referral to community , county and school resources. Support to pregnant or parenting teens.
Unity Point- Trinity Muscatine Public Health	Maternal Health Services/breastfeeding Consultations	Provide prenatal education and breastfeeding information to pregnant mothers. Provides breastfeeding information/support to new mothers.
Unity Point-Trinity Muscatine Public Health	Certified Application Counselors	Marketplace enrollment assistance or application changes and updates. Can assist with Medicaid and presumptive applications also.
Unity Point-Trinity Muscatine Public Health	Health Outreach at MCSA	immunizations, health screenings, diabetes support, preventative testing alignment , reproductive health education/referrals, system and care navigation assistance, presumptive TXIX and ACA assistance provided to residents of MCSA.
UnityPoint Health Trinity New Horizons	Prevention Programs	We provide comprehensive prevention services such as: substance abuse community education & awareness, workplace training's and evidence-based programming in the schools throughout Muscatine County. We also provide policy technical assistance and tobacco cessation promotion.
UnityPoint Trinity Muscatine Public Health	1st Five	1st Five is a healthy mental development initiative through the Iowa Department of Public Health. The 1st Five Program has two requirements: 1. All of our referrals must come from a primary care provider and 2. There must be a child 5 and younger in the home. 1st Five provides connections to services the family may need, there are no income guidelines and 1st Five can work with the entire family.
West Liberty Chamber of Commerce		
Youth Sports Foundation	Youth football	Third and fourth grade tackle bar and 5th and 6th grade tackle football. Practice during the week games on Sunday afternoons. Season runs Mid August-Mid October.